

## The Yarra Trams Follow-Up Survey Terms and Conditions

1. This competition is run by Yarra Journey Makers trading as Yarra Trams ABN 87 671 633 159.
2. The competition is open to anybody who successfully completes the survey and provides their contact details at the survey [here](#).
3. There is no entry fee and no purchase necessary to enter this competition.
4. By entering this competition, an entrant is indicating their agreement to be bound by these terms and conditions.
5. Closing date for entering the competition will be 29 January 2026. After this date, no further entries to the competition will be permitted.
6. No responsibility can be accepted for entries not received for whatever reason.
7. The rules of the competition and how to enter are as follows:
  - i. Entrants must be signed up to the Yarra Trams online survey panel
  - ii. Entrants must complete the survey.
  - iii. Entrants must have a valid myki card
8. Entrants must leave accurate name and contact details on their entry to the Yarra Trams survey so they can be contacted. Yarra Trams reserves the right to cancel or amend the competition and these terms and conditions without notice. Any changes to the competition will be notified to entrants as soon as possible by Yarra Trams. The prizes are as follows:
  - i. 5 x \$50 myki money vouchers to be credited to each respective myki card account.
9. The prize is as stated, and no cash or other alternatives will be offered. The prize is not transferable. The entrant must provide their myki card number in order to receive the prize.
10. Winners will be chosen by random draw at Level 3 Tram Hub, 555 Bourke Street, Melbourne, VIC, 3000 on 3 February 2026.
11. Winners will be notified by phone or email by 5 February 2026. Winners' names will also be announced on Yarra Trams' Website channels by 6 February 2026.
12. If the winners cannot be contacted or do not claim the prize within 21 days of notification, we reserve the right to withdraw the prize from the winner and pick a replacement winner.
13. Yarra Trams will notify the winner when and how the prize may be redeemed.
14. The competition and these terms and conditions will be governed by the law of the State of Victoria.
15. The winner agrees to the use of their name in any publicity material, including social media, as well as their entry.
16. Any personal information relating to the winner or any other entrants may be used to contact you in the future, and will be stored in accordance with Yarra Trams' Privacy Policy, available here: <https://yarratrams.com.au/general/privacy-policy>