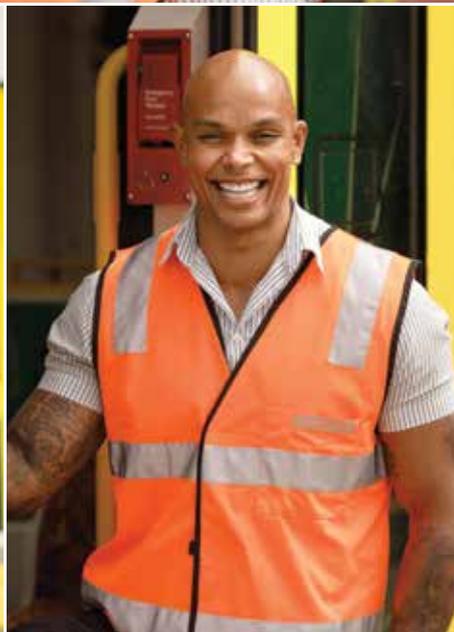
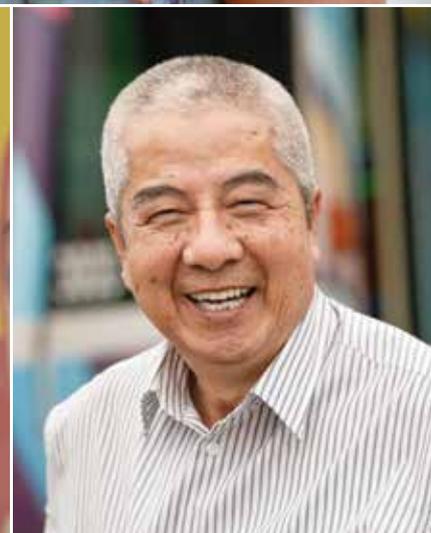


# Becoming a Tram Driver

Be part of a team of over 1,300 dedicated drivers in the Yarra Trams family that keep Melburnians on track, taking them places on the world's largest tram network.



PROUD OPERATOR OF



## Am I taking the right road?

- > Are you willing to work shifts including weekends, late nights, early mornings and public holidays?
- > Are you willing to undergo six to ten weeks of full time training and be put on a trainee roster and trainee wage for 12 months?
- > Do you enjoy helping people and interacting with the general public?
- > Can you follow procedures and instructions without cutting corners?
- > Are you alert and able to pay attention to detail for long periods of time?
- > Do you look out for the safety of others?

## Am I eligible to apply?

To be a tram driver, you must:

- > be an Australian Citizen, Permanent Resident or have a visa that allows you to work in Australia
- > have proven customer service experience
- > have a current full Victorian Driver's Licence with at least two years' experience
- > have a safe driving record with no more than three demerit points lost in the past 12 months or more than six demerit points lost in the past three years
- > be healthy and able to pass a periodic medical
- > be clear of a criminal record

## What training is provided?

The training program involves an intensive six to ten week training course, based both in the classroom and on the road. You are fully paid for the training you undertake.

The training is run by qualified Yarra Trams trainers and a number of external providers and involves:

- > traffic laws
- > understanding traffic lights for trams
- > tram driving skills
- > safety and defensive driving
- > customer service
- > dealing with difficult people
- > vehicle familiarisation and fault finding

Practical training is undertaken on both a tram simulator and on the road under instruction from a trainer.

The training process involves regular assessments throughout the training period and a number of task observations.

Depending on which depot you are assigned to as a trainee, you may be required to attend additional training to cover a number of tram classes that you will drive.

## How does the recruitment process work?

Joining Yarra Trams not only provides you with a secure job but also makes you an iconic part of the Melbourne experience.

As a result, we receive many applicants for each tram driver role and the process to select the best team is very comprehensive. However, for successful candidates, the end result of a secure yet flexible job on Melbourne's trams is a great reward.

### 1 You complete the online form in full

### 2 Our human resources team reviews applications for critical elements relevant to the role, including:

- > customer service experience
- > driver's licence history
- > willingness to work on a rotating roster
- > knowledge of the Victorian Road Rules
- > agreement to our terms and conditions
- > agreement to complete background checks

**Unsuccessful applicants will receive notification via email.**

### 3 Shortlisted candidates are invited to to undergo an Online Assessment consisting of:

- > Literacy
- > Numeracy
- > Error Checking
- > A Safety Questionnaire

### 4 Successful online assessment candidates are invited to a face-to-face assessment centre with our Lines Managers

### 5 Checks that must be completed prior to commencing employment include:

- > Police check
- > reference checks
- > comprehensive medical and drug screen (urine) test

A uniform fitting will also take place at this time.

### 6 Once all checks are complete, Yarra Trams can then extend an offer. This will include your depot allocation.

### 7 Induction and training commences.