



Message Cards

Instructions

1. Choose the message card you need for your journey.
2. If your card has a blank space, fill in what you need (you can type or write this).
3. Print the card you need.
4. You can also email the card to yourself.
5. Take the card with you on the tram.
6. Show it to Yarra Trams staff at the stop or on the tram.



Introduction Card

Sometimes I find it hard
to **speak**.

You can help me by:



giving me more time.



asking me questions that
only need yes/no answers.



waiting for me to finish
my sentence.



speaking directly to me.





Introduction Card

Sometimes I find it difficult
to **understand** speech.

You can help me by:



keeping messages short
and simple.



pointing and using gestures.



showing me pictures
and photos.



reading information
out loud.



When is the next
low floor tram?



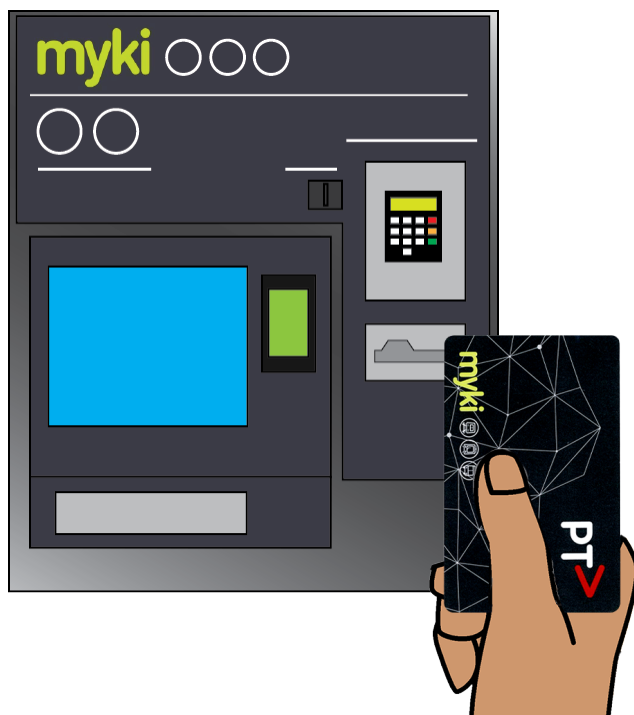
When is the next accessible stop?



I need help to get
a taxi.



Can you help me put money on my myki?

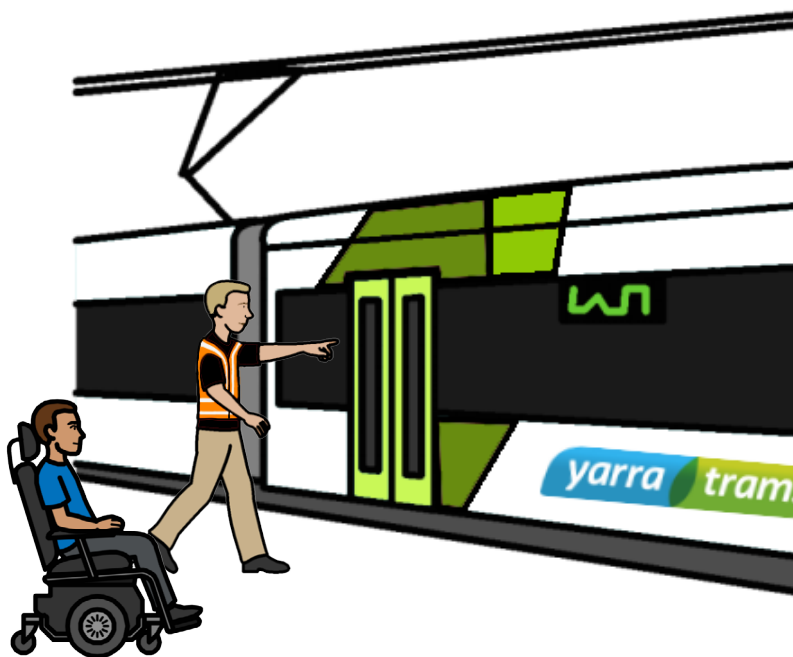


Can you tell me how to get to my stop?



Please write it down for me

Can you help me get on the tram?



How can I get to

_____?



Please write it down for me

Journey Planner Card

I'm getting off at:

Things to help me on
my journey:

☐ Announce my stop

☐ Give me extra time
to get off

☐
